

**Easterling, Deborah**

230437

**From:** Easterling, Deborah  
**Sent:** Tuesday, June 14, 2011 11:46 AM  
**To:** 'DPeltier@aol.com'  
**Subject:** RE: Complaint about CWS rate increase

Dear Mr. & Mrs. Peltier,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** DPeltier@aol.com [mailto:DPeltier@aol.com]  
**Sent:** Tuesday, June 14, 2011 11:19 AM  
**To:** Contact  
**Subject:** Complaint about CWS rate increase

MAIL / DMS  
PSC SC

Clerk SC Public Service Commission

RECEIVED

Jocelyn Boyd

My husband Dan Peltier and I would like to complain about the CWS intent to increase the water charges. We live in Forty Love Point, at 304 Racket Rd, Chapin, SC 29036. Our house was built in 1988 and we have had problems since we moved in in 2005. We have experienced staining of all our toilets, faucets, countertops, sinks and appliances. At random times we have experienced low water pressure. I have never lived in a neighborhood where so many flushing's of the water system is required to keep the water quality drinkable. It seems that the water system in our neighborhood has some significant problems and probably should be replaced. Repeated flushing only offers a temporary solution. It seems the water company has been tone deaf to the repeated complaints about the quality of water their company offers. I was amazed to see CWS asking for a substantial rate increase. I think that is price gouging. We can't even drink the water that we pay for, and now they want to charge us even more for it. We would like to be a part of the city's water supply that is in the neighborhood next to us, but unfortunately we don't have that option and cannot choose our water source; CWS takes advantage of that fact and knows that no matter what quality we have, we are stuck with it. If there were water utility choices and they had to be competitive, no one would purchase CWS water.

Sincerely,

Dawn and Dan Peltier

304 Racket Rd

